



HAILRESPONSE

First Response Rapid Deployment Team of Dedicated Hail Claim Specialists

SCA Claim Services introduces HailResponse, a dedicated “First on Scene” hail claims solution that delivers:

- Shorter cycle times
- Greater customer satisfaction and convenience
- Higher salvage rates

Whenever a high claim volume, severe hail event occurs, within 24 hours, SCA will deploy one of our multiple regional HailResponse rally teams. These specially trained W-2 appraisers focus exclusively on hail claims in the impacted area.

HailResponse allows daily claims assets already in the field to concentrate on those claims, so neither customer base suffers unnecessary service delays.

Drive-In Inspection Centers

SCA will partner with local auto dealerships, businesses, and community organizations in the impacted areas to establish pop-up Drive-In Inspection Centers. These centers will have multiple hail appraisers on-site and equipped with hail detection lighting and reflector boards to maximize accuracy.

Customers will have the option and convenience of driving up, getting an assessment, and leaving with a check—FAST. SIMPLE. DONE.

Claimants who opt for a traditional on-site appraisal at their home or place of choice will still have that opportunity. Our hail appraisers will assess the damage with fluorescent lighting tools and reflector boards as well to deliver the highest quality estimates.

SCA Helps You Get and Deliver More with HailResponse

We’re working smarter to deliver the nation’s premier hail claims management solution, and we look forward to partnering with you!



Specially Trained Team



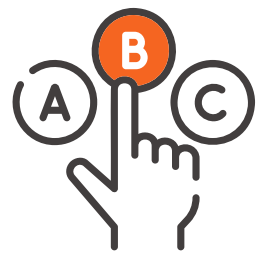
Onsite within 24 hours



Drive-In Inspection Centers



Better Salvage Rates



Options & Convenience